

Top IT Problems and Solutions

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1. I cannot login to my computer.

Solution: Check to ensure that CAPS LOCK is turned off. Check to ensure that the all cables are plugged in properly. Reboot your computer and retry logging in.

2. I will be on vacation or away from my office, and I would like to setup my email to send an automatic response to people who send me email.

Solution: Vacation Messages help page.

3. I would like to setup my email to forward email to my personal or home email account.

Solution: E-mail Forwarding with WebMail.

4. My computer is acting strangely and applications keep crashing.

Solution: Between 60 and 80% of all unusual computer problems are solved by rebooting your computer. Please reboot your computer, and if the problem persists, use the IT Service Request form to report the problem. Please be sure to include in your description the error message(s) you have received.

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